

ALEXANDRA ASHLEY GOERGEN

EXPERIENCE

Nov 2025 Feb 2026	HEAD WAITRESS (SUCCESSION CANDIDATE) Restaurant Poiré Senningerberg
Apr 2025 Nov 2025	CONCEPT & PARTNERS Assistant Manager Grevenmacher, Luxembourg
Sep 2024 Mar 2025	EVENT SALES & PLANNING Park Hyatt Dubai Dubai, United Arab Emirates
Apr 2024 Jun 2024	CANNES FILM FESTIVAL 2024/ ABSOLUTE BLUE Assistant Project Manager Cannes, France - Managed the organization of the "Woman Life Freedom" Project. - Led a team of 10 people for the "Woman Life Freedom" Project. - Oversaw the "Woman Life Freedom" and Campari space during the festival. - Maintained client accounts for the "Woman Life Freedom" Project throughout the festival and beyond.
Apr 2023 Oct 2023	BAIA BEACHCLUB BY WOW Bartender Den Haag, Netherlands - Prepared a variety of beverages, including cocktails. - Assembled the Mise-en-Place for efficient service. - Managed the inventory to ensure adequate stock levels.
Feb 2022 Aug 2022	HOTEL COTTON HOUSE***** Waitress & Bartender Barcelona, Spain - Assisted with all aspects of restaurant operations - Supported in planning and executing special events. - Maintained a clean and organized work environment.
May 2019 Sep 2019	STANHOPE HOTEL BY THON HOTELS***** Front Office Brussels, Belgium - Streamlined guest arrivals and departures. - Delivered exceptional concierge services. - Coordinated guest logistics, including travel arrangements and reservations.
Nov 2018 Nov 2018	RESTAURANT DES NATIONS, EXPOGAST 2018 Sommelière Luxembourg City, Luxembourg - Guided guests on their wine selection, tailoring recommendations to their preferences. - Led a section of the restaurant as Chef de Rang. - Resolved guest complaints and accommodated special requests, ensuring a positive dining experience.
Jun 2018 Jun 2018	RESTAURANT LA MAISON BRAS*** Pastry Laguiole, France - Learned meticulous attention to detail and quality control. - Mastered advanced plating and presentation techniques. - Collaboration with a renowned pastry team.
May 2018 Jul 2018	HÔTEL LE PLACE D'ARMES***** Kitchen & Pastry Luxembourg City, Luxembourg - Prepped the Mise-en-Place for three restaurants, including a Michelin-starred establishment. - Supported both the cold and hot stations during service. - Upheld rigorous food safety standards and maintained inventory control.
May 2018 May 2018	SURGITAL AT THE CIBUS FAIR Bartender Parma, Italy - Partnered with two bartenders to elevate cocktail sales through upselling. - Crafted, adorned, and presented a variety of cocktails. - Served as a point of contact for guests, addressing their inquiries and ensuring a seamless experience.
May 2017 Jul 2017	RESTAURANT LEA LINSTER* Waitress & Sommeliere Frisange, Luxembourg - Maintained a heightened awareness of guest needs and preferences. - Developed extensive knowledge of fine dining etiquette and service protocols - Presented and described menu offerings with exceptional detail and accuracy

EDUCATION

Feb 2021 Present	BACHELOR IN BUSINESS ADMINISTRATION IN HOTEL MANAGEMENT Hotelschool The Hague The Hague, Netherlands
Sep 2016 May 2020	DIPLOME DE TECHNICIEN EN HÔTELLERIE Ecole d'Hôtellerie et de Tourisme du Luxembourg Diekirch, Luxembourg

HONORS & AWARDS

- Recipient of top hospitality industry award the **"Gellenen Engelchen" (engl.: "Golden Angel")** at the EHTL, Diekirch (2021) for outstanding career potential among senior year graduates.
- Recipient of the **1st Prize at international cocktail competition "I.I.S Bartolomeo Scappi"** in Castel San Pietro, Italy with own cocktail creation "Dolcezza d'estate".
- Recipient of the **"Best cocktail creation" Prize in the "Competition of the Best European Junior Bartender"** at the "Institut Technique d'Hôtellerie de la Communauté Francaise" in Spa, Belgium.
- Recipient of the **2nd Prize at the "Cocktail Games"** at HTH with mocktail named "Aepfel raafen".
- Recipient of the **2nd Prize in the Final of the Cocktail competition** of HTH against Amsterdam Campus in the Individual Round (2023).



- ✉ goergenalexandra77@gmail.com
- 🏠 57, Route du Vin, L-6841 Machtum
- 📞 +352 621 715 834
- 🌐 Luxembourgish National
- 📄 <https://www.linkedin.com/in/alexandra-goergen-a1342b170/>

SUMMARY

Dynamic and social, my work is defined and driven by the core definition of hospitality, selflessly exceeding guests' expectations with meticulous attention to detail, with emphasis on genuine care, mindfulness and the beauty of the craft.

SKILLS

- Team player
- Leadership
- Problem Solving

LANGUAGES

- Dutch | Native
- English | Native
- French | Native
- German | Native
- Luxembourgish | Native
- Spanish | Elementary